

The latest National Lockdown has been introduced for good reason and we fully support the need to help stop the spread of this dreadful virus and to help limit the impact on the nations health and health services.

The economic impact of these closures is being felt across the country and in our local villages. At Brundall Home Hardware we feel fortunate that we are classed as an essential business and are permitted to remain open. We know that there are many businesses locally that are not so fortunate.

At Brundall Home Hardware we have also been affected by a reduction in trade but hope that this will only be short lived. We are also very mindful that should we need to close for any prolonged period of time we may find that things become more difficult.

To this end we have taken every possible precaution to protect our staff and to minimise the risk to customers. In store you will find a traffic light entry system. Please do adhere to the need to remain outside until the green light shows. This has been installed to ensure that the number of people in the store at any one time is limited.

We have installed hand cleaning stations around the shop. Please do use these to help stop the spread of infection. We do regularly clean high touch areas but we are unable to clean all stock. Hand santiser will help to ensure clean hands and therefore, clean stock.

January 2021 Newsletter

Please can you also try to pay using a payment card. This limits the amount of cash that our staff have to handle. Without the provision of local banking facilities we also struggle to have enough change to be able to serve you.



We are also asking customers not to enter the shop without a face covering. We have made provision for those customers who are unable to wear a face covering and we respectfully ask for your co-operation with this.

It is clear that 2021 is still going to present many challenges and I know that all local businesses will be very grateful for your custom now and going forward this year. Without your support our village centres will look very different.

**Wishing you all a safe and
happy New Year.**

Annual Stock Take — Revised Opening Hours

Just to add to the fun and excitement of living through a pandemic we now have the joy of our annual stock take.

We usually do this whilst the shop is open and close off the odd area of the shop to permit staff to count stock. This year we will need to do something a bit different as it will not be possible to operate safely whilst the shop is open.

Therefore, we will be closing the shop at 3pm between Monday 18 January and Friday 29th January, (excluding Saturday 23rd January where we will remain open until 5pm).

This will leave our team a few hours at the end of each day to complete the stock take.

We have recently looked at the database which supports our till system and have deleted many unnecessary records. This will help speed up the processing of transactions but also helps to ensure that our stock take is more accurate.

The good news is that we no longer have to undertake a stock take using the pen and paper method. Our till system has the necessary technology to help us and we just simply need to scan in all of the 7000 plus different product lines we have in store.

GREAT FUN TO BE HAD BY ALL!!!



Spring Promotions

We have two promotions starting in February and April this year.

The first promotion will feature a range of DIY and household products perfect for getting your home and garden ready for the new season.

The second promotion will feature a wide range of gardening essentials from tools, chemicals and gardening equipment. Just about everything that you will need in your garden.

Our promotions are supported by the Home Hardware Buying Group which means that we take advantage of the purchasing power of over 500 independent stores. Very often this means that we can offer more competitive pricing than many of the major national chains or on-line companies.

The best bit is that we are on your doorstep. You do not need to travel to visit larger stores and you can be certain that we have taken every precaution to protect your safety.

By supporting local business you also help to keep your village stores open and thriving.

Face Covering

It is a legal requirement that staff and visitors to shops wear a face covering unless they have a medical exemption. We have been very happy to welcome those who have been unable to wear a mask as we understand that it can be difficult for some. However, given the severity of the COVID crisis at this time we have had to review our policy to help protect our staff from any undue exposure. *Consequently, we are now respectfully asking everyone who is either unable to wear a face covering, or those who are unwilling to do so, to wait outside and to ring a bell placed by the door for your convenience.* We will attend to your requirements outside where it will be safer for us to assist you.

You may prefer to telephone an order to us. We can either arrange to deliver your goods or you can collect the goods from outside without having to enter the shop.

We do not wish to make any customer feel uncomfortable. However, during this crisis we have a responsibility to those in our employment. All customers being assisted outside will be afforded every support and courtesy. We hope you understand our need to adopt this procedure at this time.



New Seasonal Stock

Seed potatoes will arrive in store on Thursday 14th January. These are now sold in small handy packs, ideal for the home gardener.

We are also offering a buy two get one free offer on Mr Fothergill 's Seeds.

See in store for details.



Home Delivery

We have always provided a free home delivery service to customers within the villages of Brundall, Blofield, Blofield Heath, Postwick, Strumpshaw, Lingwood and Cantley.



This service continues to be offered and is most valuable to those customers who are either shielding or would prefer not to enter a shop. Please feel free to call us on 01603 714341 or send an email to brundallhh@btinternet.com. We will be pleased to take your order and to make arrangements for delivery to you at the earliest opportunity.

For the safety of our staff we will not deliver in icy conditions. Therefore, if you think that you will be running short of your essential items please do give us call in plenty of time.

Spring Colour



We are looking forward to a selection of early Spring flowers arriving in the Garden Centre during the coming week. This will include primroses, small daffodils and Alpine plants. If the ground is too hard for planting why not place the plants indoors on a window ledge and enjoy a little bit of colour?

Something to lift our spirits in these strange times.....



How to contact us?

Telephone 01603 714341

Email info@brundallpetandgardencentre.co.uk

www.brundallpetandgardencentre.co.uk

www.facebook.com/brundallhomehardware



We are open 8.30am to 5pm Monday to Saturday. Closed Sunday and Public Holidays.

Free local delivery on purchases over £15.

Subject to availability of delivery driver and weather conditions.

Brundall
homehardware